





Classic City Computing

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Case Study 1

Business Type: Healthcare - Pharmaceutical

Date Served: 2020 – Present

Services Provided: Managed IT services, IT Staffing, VOIP, Software Development, Low Voltage Security, SOC Security Services

Executive Summary:

This client was referred to Classic City Computing in 2020 during a cybersecurity attack crisis. The company's servers were down and as a result they were left with over 100 employees unable to work. They needed urgent help to get the servers back online while ensuring all systems were secure so they could continue to serve their patients.

Classic City Computing's IT experts worked around the clock to repair their systems. They evaluated the issue, created a plan for urgent action items, and then implemented said items in a short time to get the company back online. In the long term, this company is still a client of Classic City Computing and uses their services on a regular basis, including SOC security services. This company has locations across many states with many remote teammates. Classic City Computing's software developers assist them with custom reporting needs while their low voltage experts help the company with security systems and data cabling. The Classic City Computing team also helps them with quarterly IT audits as well as planning with and assisting the company's in-house IT department. The company is happy with the work Classic City Computing has completed for them and plans to continue to use their services moving forward.

